

Company introduction and guiding principles (quality, environmental, and occupational safety policy)

DELLNER BUBENZER Germany GmbH is a very well established and globally operating company. With its two locations at Kirchen-Wehbach and Dinslaken, DELLNER BUBENZER Germany GmbH specialises in the production of industrial braking systems and their accessories for port, shipbuilding, and offshore technology as well as mining, steel industry, and wind energy.

We supply safety-relevant components which are designed to prevent accidents and protect lives.

This results in the following guiding principles regarding quality, environment, and occupational safety:

- Our activities are focused on the customer.
- The core idea of our company philosophy is a high standard of quality as well as customer-oriented actions. We support our employees' working conditions and their performance by means of actively pursued occupational safety. We respect our environment, which is why we try to reduce or avoid our environmental impact as far as possible.
- We strive to be the world's leading developer and manufacturer of industrial braking systems.
- Based on years of experience, we have a high level of expertise that we are constantly expanding to stay innovative.
- We develop individual solutions for the customer's requirements.
- We permanently invest in our professional team by means of training and education as our staff is the most valuable asset in our endeavour to meet the ever-changing market requirements.
- Each employee has the obligation to meet all applicable legal and official requirements, especially those relating to environmental, occupational, and health safety.
- In order to produce high quality, our production facilities have to be kept state-of-the-art.
- Comprehensive service ensures customer satisfaction all around the world.
- Deliveries must be made in time. Inquiries, quotations, and complaints must be processed thoroughly. Commitments must be kept.
- Each employee contributes to achieving quality objectives and customer satisfaction. Therefore, flawless work at each level of the company is imperative. If a quality risk is detected, everyone is obliged to take immediate measures or to inform their superior.
- The quality of our suppliers affects our own quality. Therefore, each supplier has to comply with our quality objectives and make them their own.
- Achieving our quality objectives is an important management task. The quality of our employees' work is of particular importance. The implemented quality management system is subject to continuous improvement with the aim of increasing customer satisfaction.

Our guidelines are binding.